

# Success Story



## Industry

- Sport & Recreation

## Product

- RiskWare (riskcloud.NET)

## Module(s)

- Enterprise Risk Management Module
- Compliance Module
- Risk Analytics Module

## Key Achievements

- Organisational rollout to enable the management of risk for all of Cricket Australia
- Rapid improvement in risk awareness, accountability and ownership
- Consistent and holistic understanding of risk
- Comprehensive analysis and reporting of risk information

**“RiskWare (riskcloud.NET) has opened up a whole new world of risk management capabilities for Australian cricket.”**

**Ashley Hepburn**  
Risk Analyst  
Cricket Australia

## Improving risk at an enterprise level



# CRICKET AUSTRALIA

## Client Background

Australian cricket is administered by one national body (Cricket Australia or CA), six state and two territory associations.

As national governing body for the game in Australia today, CA connects to cricket's local and state levels through its members, the six state cricket associations. The two territory associations are associate members.

At an international level, CA was a foundation member of cricket's world governing body, the International Cricket Council (ICC) and is one of 10 ICC full members.

CA is headquartered in Jolimont in inner Melbourne, with its high performance facility, the BUPA National Cricket Centre, located in Albion in inner Brisbane.

## Business Challenge

The challenge for CA was one familiar to many businesses – that of visibility and accountability for risks and their associated treatments, and the maintenance, management and treatment of a growing body of risk-related information and data, on excel spreadsheets.

CA introduced a risk management framework in 2011 and its risk team had worked hard to develop the requisite risk registers, risk appetite statements, risk rating matrices and the like while also promoting the concepts and benefits of enterprise risk management across the organisation.

This framework was effective in helping CA to identify and analyse risks, and record them along with their existing controls and required further treatments.

However the spreadsheet-based system of risk registers was less effective at assigning ownership and accountability for individual treatments for risks, and in giving the risk team, senior management and board the visibility needed to fully understand the level of risk accepted by CA in a given area of operations. Further, risk reporting to the senior management group and board was made difficult through the use of manually-updated spreadsheets

## Solution

The CA risk team developed a business case for the implementation of an online risk management software system, and after a rigorous tender the contract was awarded to PAN Software. During the tender evaluation and subsequently with a wide range of users the feedback has been that the system is user-friendly, and contains good functionality, and is effective at addressing the two key concerns of treatment accountability and improved reporting.

An added bonus has been the ability to include state cricket associations as system users, through a combination of flexible pricing structure and technical authentication protocols allowing them simple, single sign-on access.

## Results

RiskWare's ERM module has been rolled out to CA and the various state cricket associations with rapid improvements in risk awareness, accountability and ownership. Reporting to CA's board and senior management group has improved in content and style, and CA now has a more consistent and holistic understanding of the risks it faces and of those faced by the state cricket associations.



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## Contact Us

PAN Software Pty. Ltd.  
Level 1  
123 Camberwell Road  
EAST HAWTHORN, Victoria 3123  
AUSTRALIA  
Tel: +61 3 9811 9930  
Fax: +61 3 9813 5068  
Email: [sales@pansoftware.com.au](mailto:sales@pansoftware.com.au)

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## About PAN Software

PAN Software is a specialist software development, consulting and integration company based in Melbourne, Australia.

We specialise in building innovative custom business systems that are reliable, scalable, secure and human friendly.

## About RiskWare



RiskWare is a multi-award winning Enterprise Risk Intelligence Software system comprising of 10 integrated modules based on *ISO 31000 Risk Management Standard*. RiskWare will help break down the silos in your organisation by integrating all areas of risk in a user friendly single consolidated web environment.

More information: [www.riskware.com.au](http://www.riskware.com.au)

## About riskcloud.NET



riskcloud.NET provides all the benefits of RiskWare hosted at our highly-secure ISO27001 ASIO T4 and DSD certified datacentre. Simply subscribe to the service and use the modules you require. No hardware, No Software installs, No headaches.

More information: [www.riskcloud.NET](http://www.riskcloud.NET)